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GESTS01X – Science, Technology and Society

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Week 9 - E-Government & E-Governance



What is E-Government and E-Governance?

e-Government implies the implementation of information and communication technology

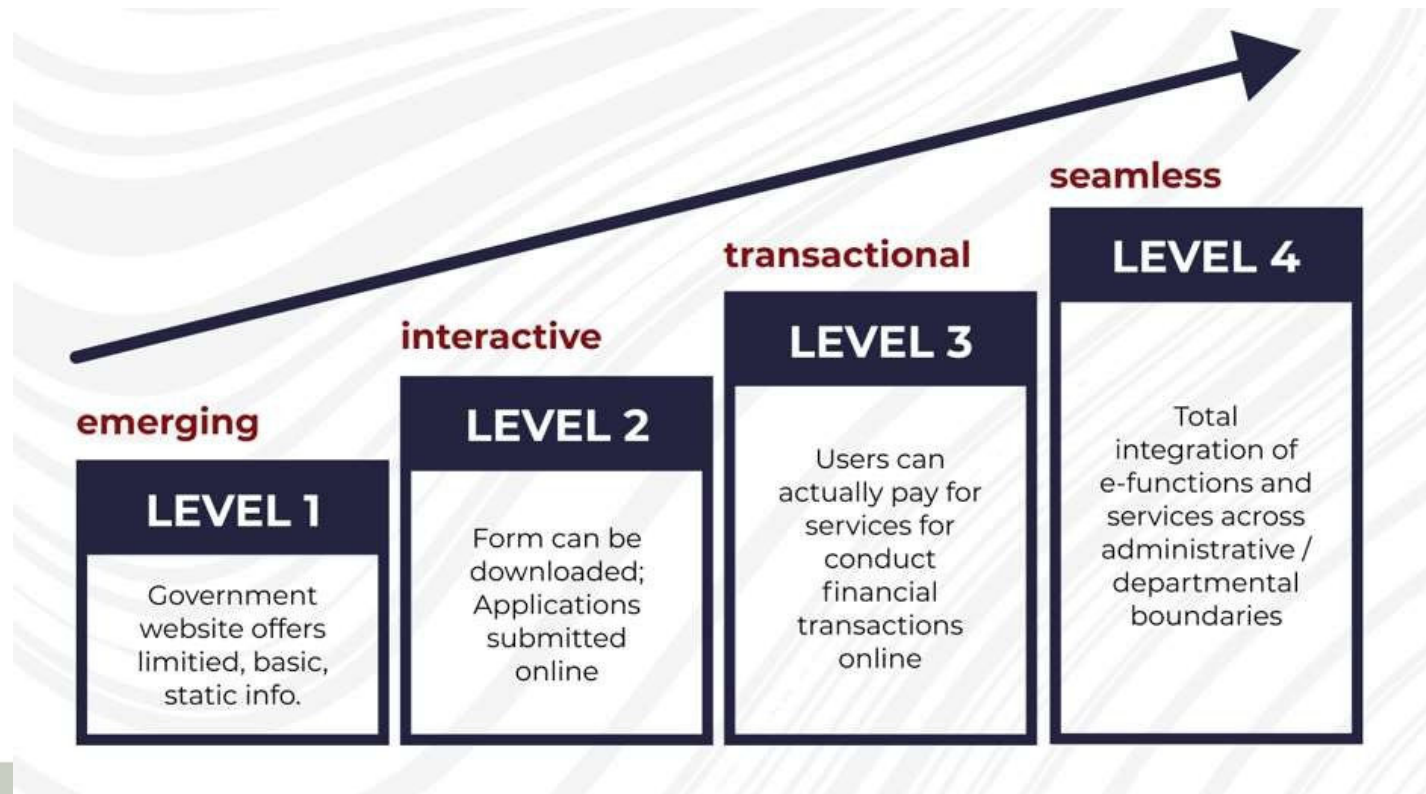
e-Governance defined as delivery of government services and information to the public using electronic means.



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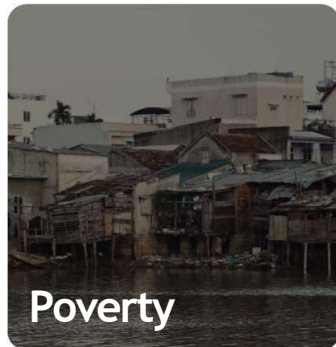
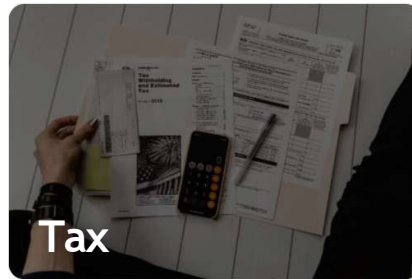
**What should
the Government
provide?**

Stages of E-Government



Government Mandates

- The government should provide certain benefits to their citizens.



How it is **IMPLEMENTED?**

Manual operation or Traditional operation of
Governance



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HOW IS IT IMPLEMENTED?

E-Government &
E-Governance



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Technology is the KEY?



Why E-Government?

- Use of information and communications technologies radically transform how the Government delivers services to citizens.
- Transform how Government interacts with citizens.
- Transform how citizens interact with Government.



E-Governance

- E-Governance delivers SMART government
- S – Simple
- M – Moral
- A – Accessible
- RT - Responsive Government



Four types of services in e-Governance

Government to
Citizen (G2C)

Government to
Business (G2B)

Government to
Government (G2G)

Government to
Employee (G2E)

Government to Citizen



**LTO ONLINE
PASS**
PERSONAL APPOINTMENT AND SCHEDULING SYSTEM





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Government to Business



Government to Government



Government to Employees



Digital Transformation of the Philippine Government





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**THINK
ABOUT
THIS**

What is Citizen Centric?

Why should the government &
Public sector practice need to
shift to digital government?



References

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